



Volunteer Expectations (On-Duty)

Volunteer = Servant of Christ. As a volunteer, you are serving Christ as His body. Therefore, we should always serve with excellence

- #1 **Be Committed.** Do what you say you'll do --if not, someone else has to.
- #2 **Be Positive.** You may be the first example of Jesus someone sees.
- #3 **Respond.** Press ACCEPT or DECLINE as soon as you get invited.
- #4 **Be On Time.** It takes the whole time to get the whole job done.
- #5 **Be Available.** Wear shirt & lanyard so people know you're there to help.
- #6 **Focus.** From start to finish don't get distracted from doing your job.
- #7 **Replace.** If your plans change, find someone to serve in your place.
- #8 **Multiply.** Invite others to serve with you.

Volunteer Expectations (Off-Duty)

Volunteer = Representative

As a volunteer, you represent Cornerstone to our church and our community. Therefore, it is important that we live in such a way to be a light to others. As volunteers, we are agreeing to be accountable to one another so that we can represent Christ well.

Biblical Expectations

- **Alcohol and drug abuse** is clearly prohibited in (Ephesians 5:18). As followers of Christ, we should not participate in drug use and drunkenness. Although scripture gives us freedom to use alcohol in moderation, we should not abuse that freedom by flaunting it in our community or online.
- **Violent behavior** is clearly prohibited in scripture.. Violence, and especially domestic violence will not be tolerated in our church.
- **Sexual immorality** is clearly prohibited in scripture. Sexual immorality refers to all sexual activity outside of biblical marriage.
- **Divisive and/or negative attitude** is clearly prohibited in scripture.
- **Habitual sin** is clearly prohibited in scripture. Habitual sin refers to continual behaviors that we are not making efforts to change.

Social Media

- As a volunteer, you represent Cornerstone to our community, including online.
- **Social media is a public showcase of your character.** Use it cautiously and wisely.
- Social media would include: Facebook, Instagram, Snapchat, etc.
- Social Media Guidelines: not post, like, share, comment, or snap
 - Anything with foul language
 - Anything demeaning or negative
 - Anything promoting alcohol or drug use
 - Anything sexual or inappropriate
 - Anything racially charged
 - Anything that is critical of people, businesses, or churches
 - All pictures you post must be modest and appropriate.
- Your team leader is required to ask you about anything you post that is against the above guidelines.

Team Conflict

- Because our teams are made of people, there will occasionally be conflict.
- How we deal with conflict determines our level of effectiveness.
- Guidelines for Conflict:
 - Volunteers must be honest with each other and deal with conflict quickly.
 - Conflict should be dealt with off-duty and not during serving times.
 - Conflict should be dealt with directly first and not discussed with other team members. People can't fix what they don't know is wrong.
 - Harboring anger, frustration, bitterness, or engaging in backbiting and/or gossip is totally unacceptable for Christians.
 - Unresolved conflict may result in being removed from the team.

Volunteer Care

Part of being a volunteer is being connected to those who care about you. Any relational, marital, familial, or financial struggles in your life are important to us. Should you have a need, please let your team leader know. We want to help.